



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

July 21, 2020

Mr. Adrian Diaz
Assistant Engineering Director Automotive Safety Office
Ford Motor Company
330 Town Center Drive
Suite 500/5024
Dearborn, MI 48126

NEF-150DM
20V-414

Subject: Damaged Wiring May Cause Air Bag Malfunction

Dear Mr. Diaz:

This letter serves to acknowledge Ford Motor Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

LINCOLN/MKX/2016-2018
LINCOLN/NAUTILUS/2019-2020

Mfr's Report Date: July 17, 2020

NHTSA Campaign Number: 20V-414

Components:

AIR BAGS
ELECTRICAL SYSTEM:WIRING:INTERIOR/UNDER DASH
SEATS:FRONT ASSEMBLY:POWER ADJUST

Potential Number of Units Affected: 19,299

Problem Description:

Ford Motor Company, Inc. (Ford) is recalling certain 2016-2018 Lincoln MKX and 2019-2020 Nautilus vehicles equipped with 16-way electric tilt seats. The seat cushion frame edge may contact the wire harness when the seat occupant uses the tilt function of the seat, potentially damaging one or more wires within the harness, which can result in either inadvertent deployment of the air bag or nondeployment of the air bag in the event of a crash.

Consequence:

An air bag that deploys inadvertently increases the risk of a crash. An air bag that does not deploy in the event of a crash increases the risk of injury.

Remedy:

Ford will notify owners, and dealers will install protective flocking tape onto the exposed edge of the 16-way seat cushion frames, and inspect the wire harness for damage, and repair or replace it as needed, free of charge. This recall is expected to begin August 10, 2020. Owners may contact Ford/Lincoln customer service at 1-866-436-7332. Ford's number for this recall is 20S37.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Ford's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be DeMara Magruder who may be reached by phone at (202) 366-8538, or by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement