



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

July 23, 2020

Mr. Adrian Diaz
Assistant Engineering Director Automotive Safety Office
Ford Motor Company
330 Town Center Drive
Suite 500/5024
Dearborn, MI 48126

NEF-150DM
20V-413

Subject: Missing Heat Protection Components

Dear Mr. Diaz:

This letter serves to acknowledge Ford Motor Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

FORD/F-650 SD/2021
FORD/F-750 SD/2021

Mfr's Report Date: July 17, 2020

NHTSA Campaign Number: 20V-413

Components:

STRUCTURE: FRAME AND MEMBERS:UNDERBODY SHIELDS

Potential Number of Units Affected: 1,229

Problem Description:

Ford Motor Company (Ford) is recalling certain 2021 F-650 and F-750 trucks equipped with 7.3L gasoline engines. The underbody heat shield and other heat-protection components were not installed during assembly. Without these components, the interior cabin floor and seat attachments may reach elevated temperatures in certain driving conditions.

Consequence:

Skin contact with certain areas of the cabin interior floor or seat attachments in these high temperature conditions may cause injury.

Remedy:

Ford will notify owners, and dealers will install the missing underbody heat shield, thermal insulator patch, seat base covers, and seat bolt covers, free of charge. This recall is expected to begin August 3, 2020. Owners may contact Ford customer service at 1-866-436-7332. Ford's number for this recall is 20S36.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Ford's proposed interim owner notification letter and approved it for distribution.

Please be reminded of the following requirements:

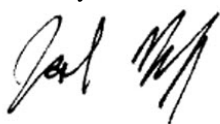
Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be DeMara Magruder who may be reached by phone at (202) 366-8538, or by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement