



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

July 17, 2020

Mr. Timothy Newlon
Manager, Quality & Compliance
Mitsubishi Motors North America, Inc.
3401 Mallory Ln.
Franklin, TN 37067

NEF-150JK
20V-403

Subject: Inoperative Right Rear Seat Belt Buckle

Dear Mr. Newlon:

This letter serves to acknowledge Mitsubishi Motors North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MITSUBISHI/OUTLANDER/2014-2019
MITSUBISHI/OUTLANDER PHEV/2018-2019

Mfr's Report Date: July 13, 2020

NHTSA Campaign Number: 20V-403

Components:

SEAT BELTS: REAR:BUCKLE ASSEMBLY

Potential Number of Units Affected: 177,000

Problem Description:

Mitsubishi Motors North America, Inc. (MMNA) is recalling certain 2014-2019 Outlander and 2018-2019 Outlander PHEV vehicles. The second-row center seat belt buckle may interfere with the right-side seat belt buckle when the seat backs are folded down. The interference may cause the right-side seat belt buckle cover to come off, making the buckle latch inoperative and unable to restrain an occupant.

Consequence:

An unrestrained occupant has an increased risk of injury in the event of a crash.

Remedy:

MMNA will notify owners, and dealers will modify the second-row center seat belt buckle cover, install a new warning label to the second-row seat support base, and provide a new warning label insert for the owner's manual, free of charge. This recall is expected to begin September 11, 2020. Owners may contact MMNA customer service at 1-888-648-7820. Mitsubishi's number for this recall is SR-20-004.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement