



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

July 13, 2020

Mr. Bill Nicolle
Compliance Officer
Daimler Coaches North America
160 Base Road
Oriskany, NY 13424-0748

NEF-150MR
20V-394

Subject: Engine Compartment Flap Hinge Improperly Welded

Dear Mr. Nicolle:

This letter serves to acknowledge Daimler Coaches North America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

SETRA/S407 CC/2018-2019

SETRA/S417 TC/2019-2020

Mfr's Report Date: July 3, 2020

NHTSA Campaign Number: 20V-394

Components:

STRUCTURE:BODY

STRUCTURE:BODY:HOOD:HINGE AND ATTACHMENTS

Potential Number of Units Affected: 55

Problem Description:

Daimler Coaches North America (DCNA) is recalling certain 2018-2019 Setra S407 and 2019-2020 S417 passenger coaches. The engine compartment flap may not have sufficient welding seams on the hinges, allowing the hinge connection to fail and the engine compartment flap to detach from the coach.

Consequence:

If the engine compartment flap detaches from the coach while it is in motion, it can become a projectile, increasing the risk of a crash.

Remedy:

DCNA will notify owners, and dealers will inspect the engine compartment flap seam welds and, if necessary, re-weld or replace the engine compartment flap, free of charge. The recall is expected to begin August 28, 2020. Owners may contact DCNA customer service at 1-905-403-7807. DCNA's number for this recall is 75.00U20104A.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please ensure the following requirements are met:

An identification and description of the risk to motor vehicle safety reasonably related to the defect or noncompliance (49 CFR 573.6 (c)(5)). All filings should state an increased risk of either a crash, injury or fire.

AMENDED 573 REQUIRED.

We have received DCNA's proposed owner notification letter and have approved it for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement