



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

July 9, 2020

Mr. Mike Becker
Director of Corporate Compliance
Forest River, Inc.
2324 Century Drive
Goshen, IN 46528

NEF-150KL
20V-386

Subject: Cooler may Backfeed Current and Damage Appliances

Dear Mr. Becker:

This letter serves to acknowledge Forest River, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

FOREST RIVER/NO BOUNDARIES/2021

Mfr's Report Date: July 2, 2020

NHTSA Campaign Number: 20V-386

Components:

EQUIPMENT:ELECTRICAL

EQUIPMENT:RECREATIONAL VEHICLE

Potential Number of Units Affected: 71

Problem Description:

Forest River Inc. (Forest River) is recalling certain 2021 No Boundaries (NOBO) 10.5 and 10.6 travel trailers equipped with Dometic CFX3 Series chest refrigerators (models CFX3 35, CFX3 45, CFX3 55IM, CFX3 75DZ, CFX3 95DZ and CFX3 100). The protection device on the electrical circuit may fail when the refrigerator is connected to both AC and DC power, allowing the AC/DC power supply to back feed through some or all of the other appliances (such as the air conditioner, water pump, lights, furnace, etc.) that are connected to the 12V DC system. A voltage overload may result, causing DC appliances on the same circuit to fail.

Consequence:

A voltage overload may cause electrical damage and may increase the risk of a fire.

Remedy:

The remedy is still under development. This recall is expected to begin August 11, 2020. Owners may contact Forest River customer service at 1-574-642-3119 Option 2, or Dometic customer service at 1-888-943-4905. Forest River's number for this recall is 51-1189.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please ensure the following requirements are met:

A description of the manufacturer's program for remedying the defect or noncompliance (49 CFR 573.6 (c)(8)(i)).

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kristin Lepper who may be reached by phone at 202-366-5227, or by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement