



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

July 9, 2020

Mr. Timothy Lafon
Vice President, Regulatory Affairs
Volvo Trucks North America
PO Box 26115
Greensboro, NC 27402

NEF-150MR
20V-384

Subject: Incorrectly Labeled Rear Axle Rating/Part 567

Dear Mr. Lafon:

This letter serves to acknowledge Volvo Trucks North America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

VOLVO/VNL/2018-2021
VOLVO/VNR/2018-2021

Mfr's Report Date: July 1, 2020

NHTSA Campaign Number: 20V-384

Components:

EQUIPMENT:OTHER:LABELS

Potential Number of Units Affected: 89

Problem Description:

Volvo Trucks North America (Volvo) is recalling certain 2018-2021 VNL and VNR buses. The Gross Axle Weight Rating (GAWR) for the rear drive axles stated on the Federal Certification Label exceeds the rating of the wheel hubs. As such, these vehicles fail to comply with the requirements of 49 CFR Part 567, "Certification."

Consequence:

If the rear axles are overloaded, over time the wheel hubs may fail prematurely, increasing the risk of a crash.

Remedy:

Volvo will notify owners and send corrected replacement labels, free of charge. The recall is expected to begin August 31, 2020. Owners may contact Volvo customer service at 1-800-528-6586. Volvo's number for this recall is RVXX2002.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

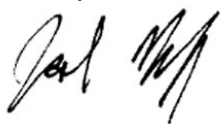
Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement