



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

July 9, 2020

Mr. Kalmer Urm  
Warranty Manager  
Hino Motors Sales U.S.A., Inc.  
41280 Bridge Street  
Novi, MI 48375

NEF-150MR  
20V-383

**Subject:** Incorrect Software Programming for ABS/FMVSS 121

Dear Mr. Urm:

This letter serves to acknowledge Hino Motors Sales U.S.A., Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

HINO/NJ8A/2021

**Mfr's Report Date:** July 1, 2020

**NHTSA Campaign Number:** 20V-383

**Components:**

SERVICE BRAKES, AIR:ANTILOCK:CONTROL UNIT/MODULE

**Potential Number of Units Affected:** 10

**Problem Description:**

Hino Motors Sales U.S.A., Inc. (Hino) is recalling certain 2021 NJ8A low-profile heavy trucks equipped with a full air brake system. The Anti-Lock Braking System control unit (ABS ECU) may be programmed with incorrect datasets for the tone ring teeth, causing the anti-lock braking system to mistakenly detect a difference between front and rear wheel rotation speeds resulting in deactivation of the Anti-Lock Braking function. As such, these vehicles fail to comply with Federal Motor Vehicle Safety Standard number 121, "Air Brake Systems."

**Consequence:**

A loss of ABS function can increase the risk of a crash.

**Remedy:**

Hino will notify owners, and dealers will reprogram the ABS-ECU with the corrected software. The software to remedy these vehicles is still under development. The manufacturer has not yet notified NHTSA of the recall schedule. Owners may contact Hino customer service at 1-248-699-9390. Hino's number for this recall is AAJS0.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please ensure the following requirements are met:

Your company must supply the estimated date(s) for which it will notify owners regarding this safety recall. Please be reminded that all owners must be notified of the safety risk associated with this filing within 60 days of the 573 being submitted. If the remedy is not available at that time, mail the interim notice, following it with a second notice once the remedy becomes available. If your company subsequently becomes aware that either the beginning or the completion dates reported to the agency for any of the notifications will be delayed by more than two weeks, your company shall promptly advise the agency of the delay and the reasons therefor, and furnish a revised estimate. If there are no owners involved in this recall, please state so in the 573 (49 CFR 573.6 (c)(8)(ii)).

**AMENDED 573 REQUIRED.**

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement