



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

July 8, 2020

Mr. Walter Lewis  
Regulatory Affairs, Sr. Manager  
Porsche Cars North America, Inc.  
One Porsche Drive  
Atlanta, GA 30354

NEF-150SS  
20V-381

**Subject:** Front Axle Differential Bracket May Come Loose

Dear Mr. Lewis:

This letter serves to acknowledge Porsche Cars North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

PORSCHE/911 CARRERA/2020

**Mfr's Report Date:** July 1, 2020

**NHTSA Campaign Number:** 20V-381

**Components:**

POWER TRAIN:DRIVELINE:DIFFERENTIAL UNIT

**Potential Number of Units Affected:** 14

**Problem Description:**

Porsche Cars North America, Inc. (Porsche) is recalling certain 2020 Porsche 911 Carrera 4S Coupe vehicles. The front axle differential bracket may not have been tightened correctly. If it comes loose, the differential could potentially cause damage to surrounding components.

**Consequence:**

Components such as the fuel tank or drive shafts may become damaged from the loose differential. Damage to the fuel tank can result in fuel leakage, which in the presence of an ignition source may increase the risk of a fire.

**Remedy:**

Porsche will notify owners, and dealers will remove the front axle differential to check the screw threads, and to inspect surrounding components for any consequential damage. Depending on the inspection result, the front axle differential will be reinstalled or replaced using new screw joints torqued to the required specification. All work will be performed free of charge. This recall is expected to begin August 25, 2020. Owners may contact Porsche customer service at 1-800-767-7243. Porsche's number for this recall is ALA8.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please ensure the following requirements are met:

Your company's program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of your company's notification of owners, purchasers and dealers, in accordance with § 573.13. Your company's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by § 573.13 that is not in a general reimbursement plan shall be submitted in your company's report to NHTSA. If your company submits one or more general reimbursement plans, your company shall update each plan every two years (§ 573.13). If the vehicles are new and would be covered under the manufacturer's warranty program, please state that in the remedy section of your filing.

**AMENDED 573 REQUIRED.**

Please be reminded of the following requirements:

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Shiver who may be reached by phone at (202) 366-7401, or by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement