



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

July 7, 2020

Mr. Vincent D'Auria
Regulatory Programs Manager
Volvo Car USA LLC
270 Three Point Drive
Ridgeville, SC 29472

NEF-150SS
20V-378

Subject: Seat Belts May Not Restrain Occupant

Dear Mr. D'Auria:

This letter serves to acknowledge Volvo Car USA LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

VOLVO/S60/2011-2018
VOLVO/S60CC/2016-2018
VOLVO/S60L/2014-2020
VOLVO/S80/2007-2016
VOLVO/S80L/2009-2015
VOLVO/V60/2011-2018
VOLVO/V60CC/2015-2018
VOLVO/V70/2008-2016
VOLVO/XC60/2009-2016
VOLVO/XC70/2008-2016

Mfr's Report Date: June 30, 2020

NHTSA Campaign Number: 20V-378

Components:

SEAT BELTS:FRONT

Potential Number of Units Affected: 307,910

Problem Description:

Volvo Cars of N.A., LLC (Volvo) is recalling certain 2008-2016 V70 and XC70, 2007-2016 S80, 2011-2018 S60 and V60, 2016-2018 S60 Cross Country, 2014-2020 S60L, 2009-2015 S80L, 2009-2016 XC60 and 2015-2018 V60 Cross Country vehicles. The flexible steel cable that connects the seat belt to the front outboard seating positions may fatigue over time, causing the seat belt to not secure the occupant in the event of a crash.

Consequence:

An unsecured occupant has an increased risk of injury in the event of a crash.

Remedy:

Volvo will notify owners, and dealers will replace the seat belt anchor cable for both front seats. This recall is expected to begin August 25, 2020. Owners may contact Volvo customer service at 1-800-458-1552. Volvo's number for this recall is R10029.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please ensure the following requirements are met:

Your company's program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of your company's notification of owners, purchasers and dealers, in accordance with § 573.13. Your company's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by § 573.13 that is not in a general reimbursement plan shall be submitted in your company's report to NHTSA. If your company submits one or more general reimbursement plans, your company shall update each plan every two years (§ 573.13). If the vehicles are new and would be covered under the manufacturer's warranty program, please state that in the remedy section of your filing.

AMENDED 573 REQUIRED.

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

We have received Volvo's proposed owner notification letter and have approved it for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Shiver who may be reached by phone at (202) 366-7401, or by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement