



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 25, 2020

Mr. Adrian Diaz
Assistant Engineering Director Automotive Safety Office
Ford Motor Company
330 Town Center Drive
Suite 500/5024
Dearborn, MI 48126

NEF-150DM
20V-365

Subject: Torque Converter Damper Plate May Fracture

Dear Mr. Diaz:

This letter serves to acknowledge Ford Motor Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

FORD/F-250 SD/2020
FORD/F-350 SD/2020
FORD/F-550 SD/2020

Mfr's Report Date: June 23, 2020

NHTSA Campaign Number: 20V-365

Components:

POWER TRAIN:AUTOMATIC TRANSMISSION
POWER TRAIN:AUTOMATIC TRANSMISSION:TORQUE CONVERTER

Potential Number of Units Affected: 13

Problem Description:

Ford Motor Company (Ford) is recalling certain 2020 Super-Duty F-250, F-350, and F-550 diesel pickups. The transmission torque converter damper plate was not tempered, resulting in a brittle damper plate that may fracture and cause the engine to stall and require increased brake pedal effort in order to stop the vehicle.

Consequence:

An engine stall or requiring additional braking effort to stop the vehicle can increase the risk of a crash.

Remedy:

Ford will notify owners, and dealers will replace the transmission assembly, free of charge. This recall is expected to begin July 6, 2020. Owners may contact Ford customer service at 1-866-436-7332. Ford's number for this recall is 20S33.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

We have received Ford's proposed owner notification letter and have approved it for distribution.

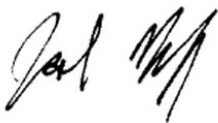
Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be DeMara Magruder who may be reached by phone at (202) 366-8538, or by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement