

June 24, 2020

Mr. Jerry McCarthy Grand Design RV, LLC 11333 County Road 2 Middlebury, IN 46540

Subject: Underbody Wiring Harness Connector May Short

Dear Mr. McCarthy:

This letter serves to acknowledge Grand Design RV, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years: GRAND DESIGN/REFLECTION/2016-2018

Mfr's Report Date: June 19, 2020

NHTSA Campaign Number: 20V-362

Components: ELECTRICAL SYSTEM:WIRING

Potential Number of Units Affected: 22,797

Problem Description:

Grand Design RV, LLC (Grand Design) is recalling certain 2016-2018 Reflection trailers. A wiring connector in the vehicle underbody may not be properly secured, allowing water intrusion into the wiring connector, possibly resulting in an electrical short circuit.

Consequence:

If water enters the wiring connector, it can cause a short circuit, increasing the risk of a fire.

Remedy:

Grand Design will notify owners, and dealers will inspect and secure the wiring connectors up to prevent water intrusion, free of charge. This recall is expected to begin July 27, 2020. Owners may contact Grand Design's customer service at 1-574-825-9679. Grand Design's number for this recall is 910020.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:



1200 New Jersey Avenue SE Washington, DC 20590

> NEF-150MR 20V-362

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,

Joshua Neff Chief, Recall Management Division Office of Defects Investigations Enforcement

