



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 24, 2020

Mr. Mike Becker
Director of Corporate Compliance
Forest River, Inc.
2324 Century Drive
Goshen, IN 46528

NEF-150KL
20V-360

Subject: Furnace May Not Be Properly Secured Inside Cabinet

Dear Mr. Becker:

This letter serves to acknowledge Forest River, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

FOREST RIVER/SURVEYOR/2020

Mfr's Report Date: June 19, 2020

NHTSA Campaign Number: 20V-360

Components:

EQUIPMENT:RECREATIONAL VEHICLE:LPG FURNACE

Potential Number of Units Affected: 169

Problem Description:

Forest River, Inc. (Forest River) is recalling certain 2020 Surveyor recreational trailers equipped with a specific 30K BTU furnace. The furnace may not have been properly secured inside the furnace cabinet, allowing it to move freely inside the cabinet.

Consequence:

If the furnace moves within the cabinet, it may detach from the exhaust vent, possibly causing a build up of carbon monoxide inside the vehicle, increasing the risk of carbon monoxide poisoning or death.

Remedy:

Forest River will notify owners, and dealers will secure the furnace and verify the exhaust vent connections, free of charge. The recall is expected to begin July 29th, 2020. Owners may contact Forest River customer service at 1-574-642-3119 Option 2. Forest River's number for this recall is 47-1175.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

NHTSA has reviewed and approved your proposed owner letter for distribution.

Please identify what is the specific furnace model that needs to be secured.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kristin Lepper who may be reached by phone at 202-366-5227, or by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement