



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

June 22, 2020

Mr. Mike Becker  
Director of Corporate Compliance  
Forest River, Inc.  
2324 Century Drive  
Goshen, IN 46528

NEF-150KL  
20V-358

**Subject:** Incorrect Auto-P Information in Operator's Manual

Dear Mr. Becker:

This letter serves to acknowledge Forest River, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

COACHMEN/GALLERIA/2020-2021  
COACHMEN/PRISM/2020-2021  
DYNAMAX/ISATA/2020-2021  
FOREST RIVER/BATTISTI/2020-2021  
FOREST RIVER/FORESTER/2020-2021  
FOREST RIVER/SUNSEEKER/2020-2021

**Mfr's Report Date:** June 16, 2020

**NHTSA Campaign Number:** 20V-358

**Components:**

EQUIPMENT:OTHER:OWNERS/SERVICE/OTHER MANUAL

**Potential Number of Units Affected:** 392

**Problem Description:**

Forest River, Inc. (Forest River) is recalling certain 2020-2021 Coachmen Galleria and PRISM, Forest River Forester, Battisti and Sunseeker and Dynamax Isata recreational vehicles built on Sprinter chassis with automatic transmission. The operator's manual does not correctly specify certain conditions under which the automatic parking function ("Auto-P") operates.

**Consequence:**

If the driver relies on the Auto-P function as described in the Operator's Manual, vehicle rollaway or movement may occur, increasing the risk of a crash.

**Remedy:**

Forest River will notify owners, and Mercedes-Benz dealers will provide the correct description of the Auto-P function for the Operator's Manual, free of charge. The manufacturer has not provided a notification schedule for this recall. Owners may contact Forest River customer service at 1-800-348-7440 or Sprinter service at 1-877-762-8267. The booklet with correct information is also available online through Mercedes-Benz, free of charge.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

**Please ensure the following requirements are met:**

Your company must supply the estimated date(s) for which it will notify owners regarding this safety recall. Please be reminded that all owners must be notified of the safety risk associated with this filing within 60 days of the 573 being submitted. If the remedy is not available at that time, mail the interim notice, following it with a second notice once the remedy becomes available. If your company subsequently becomes aware that either the beginning or the completion dates reported to the agency for any of the notifications will be delayed by more than two weeks, your company shall promptly advise the agency of the delay and the reasons therefor, and furnish a revised estimate. If there are no owners involved in this recall, please state so in the 573 (49 CFR 573.6 (c)(8)(ii)).

**AMENDED 573 REQUIRED.**

NHTSA has received and approved Forest River's proposed owner notification letter. Please upload a final copy once mailing begins.

Please be reminded of the following requirements:

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

We assume that Forest River will not be providing the required recall completion rate reports.

Your contact for this recall will be Kristin Lepper who may be reached by phone at 202-366-5227, or by email at [kristin.lepper@dot.gov](mailto:kristin.lepper@dot.gov). We look forward to working with you.

Sincerely,



Joshua Neff  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement