



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 18, 2020

Mr. David Robertson
Group Manager, Product Development Group 1
Mazda North American Operations
1025 Connecticut Ave, NW
Washington, DC 20036

NEF-150JK
20V-346

Subject: Front Brake Caliper Bolts May Loosen and Fall Off

Dear Mr. Robertson:

This letter serves to acknowledge Mazda North American Operations's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MAZDA/CX-30/2020
MAZDA/MAZDA3/2020

Mfr's Report Date: June 12, 2020

NHTSA Campaign Number: 20V-346

Components:

SERVICE BRAKES, HYDRAULIC:FOUNDATION COMPONENTS:DISC:CALIPER

Potential Number of Units Affected: 24,037

Problem Description:

Mazda North American Operations (Mazda) is recalling certain 2020 CX-30 and Mazda3 vehicles. The front brake caliper mounting bolts may not have been tightened properly during assembly, possibly allowing the calipers to loosen.

Consequence:

Loose brake calipers can reduce braking performance or interfere with wheel rotation, affecting vehicle handling. Either of these scenarios can increase the risk of a crash.

Remedy:

Mazda will notify owners, and dealers will inspect the front brake caliper bolts, tightening them as necessary. If bolts are missing, the affected brake caliper will be replaced. Repairs will be performed free of charge. This recall is expected to begin August 11, 2020. Owners may contact Mazda customer service at 1-800-222-5500, Option 4. Mazda's number for this recall is 4420F.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:



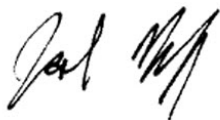
Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement