



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 17, 2020

Ms. Betsy Hershberger
Service Manager
ARBOC Specialty Vehicles, LLC
51165 Greenfield Parkway
Middlebury, IN 46514

NEF-150MR
20V-335

Subject: Freightliner Power Cables Incorrectly Routed

Dear Ms. Hershberger:

This letter serves to acknowledge ARBOC Specialty Vehicles, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

ARBOC/SPIRIT OF AMERICA/2016-2020
ARBOC/SPIRIT OF LIBERTY/2014-2019

Mfr's Report Date: June 9, 2020

NHTSA Campaign Number: 20V-335

Components:

ELECTRICAL SYSTEM:BATTERY:CABLES
ELECTRICAL SYSTEM:WIRING:INTERIOR/UNDER DASH

Potential Number of Units Affected: 113

Problem Description:

ARBOC Specialty Vehicles, LLC (ARBOC) is recalling certain 2016-2020 Spirit of America and 2014-2019 Spirit of Liberty buses built on a Freightliner Custom Chassis Corporation (FCCC) chassis. The power cables on the driver's side may have been routed incorrectly, allowing them to rub against the frame or make contact with the ground cable.

Consequence:

The misrouted power cables may short circuit, increasing the risk of a fire.

Remedy:

ARBOC will notify owners, and dealers will re-route, inspect, and repair power cable wiring as needed, free of charge. The recall is expected to begin in June 2020. Owners may contact ARBOC customer service at 1-866-953-5555. ARBOC's number for this recall is RC059801.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please ensure the following requirements are met:

Your company's program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of your company's notification of owners, purchasers and dealers, in accordance with § 573.13. Your company's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by § 573.13 that is not in a general reimbursement plan shall be submitted in your company's report to NHTSA. If your company submits one or more general reimbursement plans, your company shall update each plan every two years (§ 573.13). If the vehicles are new and would be covered under the manufacturer's warranty program, please state that in the remedy section of your filing.

AMENDED 573 REQUIRED.

We have received ARBOC's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement