



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 8, 2020

Mr. John Kobylarz
Automotive Safety Officer
Jaguar Land Rover North America, LLC
100 Jaguar Land Rover Way
Mahwah, NJ 07495

NEF-150JK
20V-325

Subject: Left Side Door May Remain Unlatched and Open

Dear Mr. Kobylarz:

This letter serves to acknowledge Jaguar Land Rover North America, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

LAND ROVER/RANGE ROVER/2016
LAND ROVER/RANGE ROVER SPORT/2016

Mfr's Report Date: June 4, 2020

NHTSA Campaign Number: 20V-325

Components:

LATCHES/LOCKS/LINKAGES:DOORS:LATCH

Potential Number of Units Affected: 785

Problem Description:

Jaguar Land Rover North America, LLC (Land Rover) is recalling certain 2016 Land Rover Range Rover and Range Rover Sport vehicles. These vehicles were previously recalled and repaired under Recall 19V-390, however the repair may not have been completed properly. A spring in the Keyless Vehicle Latching System (KV Latch) may get stuck, causing the left hand door to remain unlatched when the door is closed.

Consequence:

An unlatched door may open while the vehicle is in motion, increasing the risk of injury or a crash.

Remedy:

Land Rover will notify owners, and dealers will update the software, and inspect the KV latches, replacing them if necessary, free of charge. This recall is expected to begin July 24, 2020. Owners may contact Land Rover customer service at 1-800-637-6837. Land Rover's number for this recall is N459.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

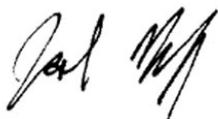
Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Josh Neff".

Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement