



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 5, 2020

Ms. Regina Carto
Executive Director - Global Safety Field Investigations & Regulatory
General Motors LLC
GM Global Tech Center
29247 Louis Chevrolet Rd, Floor 2
Warren, MI 48093

NEF-150DM
20V-319

Subject: ABS Malfunction Indicator May Not Light/FMVSS 108

Dear Ms. Carto:

This letter serves to acknowledge General Motors LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

CHEVROLET/4500HD/2019-2020
CHEVROLET/5500HD/2019-2020
CHEVROLET/6500HD/2019-2020

Mfr's Report Date: May 29, 2020

NHTSA Campaign Number: 20V-319

Components:

ELECTRICAL SYSTEM: SOFTWARE
SERVICE BRAKES, HYDRAULIC
SERVICE BRAKES, HYDRAULIC:ANTILOCK:ABS WARNING LIGHT
SERVICE BRAKES, HYDRAULIC:ANTILOCK:CONTROL UNIT/MODULE

Potential Number of Units Affected: 12,200

Problem Description:

General Motors is recalling certain 2019-2020 Chevrolet 4500HD, 5500HD, and 6500HD Medium Duty trucks. If the vehicle's body control module (BCM) loses communication with the vehicle's electronic brake control module (EBCM), the EBCM software programming may not illuminate the vehicle's ABS malfunction indicator light (MIL). As such, these vehicles fail to comply with Federal Motor Vehicle Safety Standard (FMVSS) Number 105, "Hydraulic and Electric Brake Systems."

Consequence:

If a driver is unaware that the ABS system is malfunctioning, there may be an increased risk of a crash.

Remedy:

GM will notify owners, and dealers will update the software calibration for the body control module (BCM). This recall is expected to begin July 13, 2020. Owners may contact Chevrolet customer service at 1-800-222-1020. GM's number for this recall is N202305070.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be DeMara Magruder who may be reached by phone at (202) 366-8538, or by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement