



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

June 5, 2020

Ms. Hanah Klodzinski  
Recall Compliance Coordinator  
Thor Motor Coach  
PO Box 1486  
Elkhart , IN 46515

NEF-150KL  
20V-312

**Subject:** Front Brake Hoses May Contact Fender Liners

Dear Ms. Klodzinski:

This letter serves to acknowledge Thor Motor Coach's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

THOR/CHATEAU/2020  
THOR/FOUR WINDS/2020  
THOR/FREEDOM ELITE/2020  
THOR/QUANTUM/2020  
THOR/SIESTA/2020  
THOR/SYNERGY/2020  
THOR MOTOR COACH/CHATEAU CITATION/2020  
THOR MOTOR COACH/COMPASS/2020  
THOR MOTOR COACH/DAYBREAK/2020  
THOR MOTOR COACH/DELANO/2020  
THOR MOTOR COACH/GEMINI/2020  
THOR MOTOR COACH/TIBURON/2020

**Mfr's Report Date:** May 28, 2020

**NHTSA Campaign Number:** 20V-312

**Components:**

SERVICE BRAKES, HYDRAULIC:FOUNDATION COMPONENTS:HOSES, LINES/PIPING, AND FITTINGS  
STRUCTURE: FRAME AND MEMBERS:UNDERBODY SHIELDS

**Potential Number of Units Affected:** 566

**Problem Description:**

Thor Motor Coach (TMC) is recalling certain 2020 Daybreak, Four Winds, Delano, Gemini, Quantum, Tiburon, Chateau Citation, Compass, Chateau, Siesta, Freedom Elite, and Synergy motorhomes built on Mercedes Benz Sprinter chassis [platform 907 (VS30)]. The rear part of the fender liner on the front axle may contact and chafe the brake hose, possibly resulting in a loss of brake fluid.

**Consequence:**

If the brake fluid leaks, this may extend the braking distance, increasing the risk of a crash.

**Remedy:**

TMC will notify owners, and an authorized Mercedes-Benz dealer will inspect the brake hoses for chafing and replacement if necessary. The fender liner will also be altered to permit more clearance. All repairs will be performed free of charge. This recall is expected to begin July 27, 2020. Owners may contact TMC customer service at 1-877-855-2867. TMC's number for this recall is RC000191.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

We understand that Thor will not be submitting the required recall completion rate reports.

Your contact for this recall will be Kristin Lepper who may be reached by phone at 202-366-5227, or by email at [kristin.lepper@dot.gov](mailto:kristin.lepper@dot.gov). We look forward to working with you.

Sincerely,



Joshua Neff  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement