



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

June 4, 2020

Mr. Stephen Worrall  
Bentley Motors, Inc.  
2200 Ferdinand Porsche Drive  
Herndon, VA 02116

NEF-150DM  
20V-309

**Subject:** Sunroof Glass Panel May Separate from Vehicle

Dear Mr. Worrall:

This letter serves to acknowledge Bentley Motors, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

BENTLEY/CONTINENTAL GT/2020

**Mfr's Report Date:** May 27, 2020

**NHTSA Campaign Number:** 20V-309

**Components:**

VISIBILITY:SUN ROOF ASSEMBLY

**Potential Number of Units Affected:** 3

**Problem Description:**

Bentley Motors, Inc. (Bentley) is recalling certain 2020 Continental GT vehicles equipped with a factory-installed sunroof. The sunroof may not be properly bonded to the vehicle body, possibly resulting in wind noise, water leaks, and in some cases, the complete separation of the sunroof from the vehicle.

**Consequence:**

If the sunroof panel separates from the vehicle while it is being driven, it may increase the risk of an injury or crash.

**Remedy:**

Bentley will notify owners, and dealers will remove the old sunroof glass and fit a new sunroof glass assembly to the vehicle using the approved bonding products and procedure, free of charge. This recall is expected to begin June 15, 2020. Owners may contact Bentley customer service at 1-800-777-6923. Bentley's number for this recall is RE 20/15 (RB57).

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be DeMara Magruder who may be reached by phone at (202) 366-8538, or by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement