



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 3, 2020

Mr. Russel Brenan
Kawasaki Motors Corp., U.S.A.
PO Box 25252
Santa Ana, CA 92799-5252

NEF-150JK
20V-307

Subject: Damaged Air Suction Valves May Cause Fire

Dear Mr. Brenan:

This letter serves to acknowledge Kawasaki Motors Corp., U.S.A.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

KAWASAKI/ZX1002E/2019-2020
KAWASAKI/ZX1002F/2019-2020
KAWASAKI/ZX1002G/2019-2020

Mfr's Report Date: May 27, 2020

NHTSA Campaign Number: 20V-307

Components:

ELECTRICAL SYSTEM: SOFTWARE
ENGINE AND ENGINE COOLING:ENGINE:GASOLINE

Potential Number of Units Affected: 1,529

Problem Description:

Kawasaki Motors Corp., U.S.A. (Kawasaki) is recalling certain 2019-2020 NINJA ZX-10R, NINJA ZX-10R ABS, and NINJA ZX-10R ABS KRT EDITION motorcycles. The engine control unit (ECU) programming may cause the engine to backfire when the quick shift function is used under high engine load, possibly resulting in damage to the air suction valves.

Consequence:

Damaged air suction valves may allow high temperature exhaust gas to blow back through and melt surrounding parts, increasing the risk of a fire.

Remedy:

Kawasaki will notify owners, and dealers will reprogram the ECU and inspect the air suction valves and surrounding parts, replacing them as necessary. All repairs will be performed free of charge. This recall is expected to begin June 8, 2020. Owners may contact Kawasaki customer service at 1-866-802-9381. Kawasaki's number for this recall is MC20-02.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Kawasaki's proposed owner notification letter and approved it for distribution.

Your company's program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of your company's notification of owners, purchasers and dealers, in accordance with § 573.13 of this part. Your company's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by § 573.13 that is not in a general reimbursement plan shall be submitted in your company's report to NHTSA under this section. If your company submits one or more general reimbursement plans, your company shall update each plan every two years, in accordance with § 573.13. Your company's remedy program and reimbursement plans will be available for inspection by the public at NHTSA headquarters (49 CFR 573.6 (c)(8)(i)). If the vehicles are new and would be covered under the manufacturer's warranty program, please state that in the remedy section of your filing.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement