



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

May 22, 2020

Mr. Timothy Newlon  
Manager, Quality & Compliance  
Mitsubishi Motors North America, Inc.  
3401 Mallory Ln.  
Franklin, TN 37067

NEF-150JK  
20V-280

**Subject:** Incorrectly Assembled Rear Seat Belt Assembly

Dear Mr. Newlon:

This letter serves to acknowledge Mitsubishi Motors North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

MINI/COOPER/2019-2020  
MINI/COOPER PHEV/2019

**Mfr's Report Date:** May 18, 2020

**NHTSA Campaign Number:** 20V-280

**Components:**

SEAT BELTS:REAR

**Potential Number of Units Affected:** 3,238

**Problem Description:**

MINI North America, Inc. (MINNA) is recalling certain 2019-2020 Outlander and 2019 Outlander PHEV vehicles. The seat belt for the right side second-row seat may have been assembled incorrectly.

**Consequence:**

An incorrectly assembled seat belt may not properly restrain the occupant, increasing the risk of injury in a crash.

**Remedy:**

MINNA will notify owners, and dealers will inspect the right side second-row seat belt and replace it as necessary, free of charge. This recall is expected to begin July 14, 2020. Owners may contact MINNA customer service at 1-888-648-7820. MINNA's number for this recall is SR-20-002.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at [jennifer.kruger@dot.gov](mailto:jennifer.kruger@dot.gov). We look forward to working with you.

Sincerely,



Joshua Neff  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement