



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

May 7, 2020

Mr. Kalmer Urm
Warranty Manager
Hino Motors Sales U.S.A., Inc.
41280 Bridge Street
Novi, MI 48375

NEF-150MR
20V-244

Subject: Insufficient Battery Ground Cable Length

Dear Mr. Urm:

This letter serves to acknowledge Hino Motors Sales U.S.A., Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

HINO/NE8A/2020-2021
HINO/NE8C/2020-2021
HINO/NE8G/2020-2021
HINO/NE8J/2020-2021
HINO/NJ8A/2020-2021
HINO/NJ8C/2020-2021
HINO/NJ8J/2020-2021
HINO/NV8A/2020-2021
HINO/NV8G/2020-2021
HINO/NV8J/2020-2021

Mfr's Report Date: April 30, 2020

NHTSA Campaign Number: 20V-244

Components:

ELECTRICAL SYSTEM:BATTERY:CABLES

Potential Number of Units Affected: 13,700

Problem Description:

Hino Motors Sales U.S.A., Inc. (Hino) is recalling certain 2020-2021 NV8J, NJ8J, NE8J, NJ8A, NV8A, NE8A, NE8G, NJ8C, NE8C, and NV8G trucks. The ground cable that connects the negative battery terminal to the frame may be too short and may break as a result.

Consequence:

If the ground cable breaks, the engine cannot be re-started to move the vehicle to a safe area, increasing the risk of a crash.

Remedy:

Hino will notify owners, and dealers will install an extension bracket to the negative battery terminal and inspect the ground cable terminal for damage, replacing the cable if damage is found, free of charge. Owners will be notified of the safety risk with an interim

letter Mid-June 2020. A second letter will be sent once the remedy is available. Owners may contact Hino customer service at 1-248-699-9390. Hino's number for this recall is AAHT0.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

NHTSA is missing critical, required information for this safety recall. This information must be supplied through the NHTSA Recalls Portal within 5 working days of confirming its accuracy:

- Your company must supply the estimated date(s) for which it will notify dealers and/or distributors regarding this safety recall. If your company subsequently becomes aware that either the beginning or the completion dates reported to the agency for any of the notifications will be delayed by more than two weeks, your company shall promptly advise the agency of the delay and the reasons therefore, and furnish a revised estimate. (49 CFR 573.6 (c)(8)(ii)).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement