



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

May 4, 2020

Mr. Tim Lafon
Vice President Regulatory Affairs
Volvo Trucks North America
7900 National Service Rd
Greensboro, NC 27357

NEF-150MR
20V-241

Subject: Loose Steering Gear Fasteners

Dear Mr. Lafon:

This letter serves to acknowledge Volvo Trucks North America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

VOLVO/VNL/2020-2021
VOLVO/VNR/2020-2021

Mfr's Report Date: April 29, 2020

NHTSA Campaign Number: 20V-241

Components:

STEERING

Potential Number of Units Affected: 23

Problem Description:

Volvo Trucks North America (Volvo Trucks) is recalling certain 2020-2021 VNL and VNR trucks. The steering gear fasteners may have not been properly tightened.

Consequence:

The loose fasteners may result in a loss of vehicle control, increasing the risk of a crash.

Remedy:

Volvo Trucks will notify owners, and dealers will tighten the steering gear fasteners to specification, free of charge. The recall is expected to begin May 29, 2020. Owners may contact Volvo Trucks customer service at 800-528-6586. Volvo Trucks' number for this recall is RVXX2001.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

NHTSA is missing critical, required information for this safety recall. This information must be supplied through the NHTSA Recalls Portal within 5 working days of confirming its accuracy:

- A description of how the products to be recalled differ from similar products that are not included in the recall (49 CFR 573.6 (c) (2)).

Please be reminded of the following requirements:

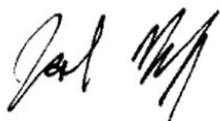
You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement