

U.S. Department of Transportation

# National Highway Traffic Safety Administration

April 28, 2020

Mr. Fred Imundo Compliance Coordinator Navistar, Inc. 2701 Navistar Dr. Lisle, IL 60532

Subject: Axles Insufficiently Lubricated

Dear Mr. Imundo:

This letter serves to acknowledge Navistar, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

1200 New Jersey Avenue SE Washington, DC 20590

NEF-150MR

20V-229

#### Makes/Models/Model Years:

INTERNATIONAL/HV/2019 INTERNATIONAL/WORKSTAR/2019

Mfr's Report Date: April 22, 2020

NHTSA Campaign Number: 20V-229

**Components:** 

POWER TRAIN: AXLE ASSEMBLY

**Potential Number of Units Affected:** 130

### **Problem Description:**

Navistar, Inc. (Navistar) is recalling certain 2019 International WorkStar and International HV vehicles equipped with Meritor MX-14-120 EVO steer axles. The axles may have insufficient lubrication, which may result in damage to the wheel end bearings.

### **Consequence:**

If the bearings are damaged, the wheel may separate and cause a sudden loss of vehicle control, increasing the risk of crash.

## Remedy:

Navistar will notify owners, and dealers will inspect the steer axle wheel hubs for proper fluid level and repair any damaged wheel end components and spindles, as necessary, free of charge. The recall is expected to begin May 1, 2020. Owners may contact Navistar customer service at 1-800-448-7825. Navistar's number for this recall is 20503.

### **Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



We have received Navistar's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,

Joshua Neff

Chief, Recall Management Division Office of Defects Investigations Enforcement

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