



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

April 9, 2020

Ms. Pamela Tonglao  
Counsel  
PACCAR Incorporated  
777 106th Ave NE  
Bellevue, WA 98004

NEF-150MR  
20V-199

**Subject:** Driver not Warned when ABS Offline/FMVSS 121, 136

Dear Ms. Tonglao:

This letter serves to acknowledge PACCAR Incorporated's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

KENWORTH/T170/2008-2020  
KENWORTH/T270/2008-2020  
KENWORTH/T370/2008-2020  
KENWORTH/T660/2008-2019  
KENWORTH/T680/2011-2020  
KENWORTH/T800/2008-2020  
KENWORTH/T880/2011-2020  
KENWORTH/W900/2008-2020  
PETERBILT/330/2008-2019  
PETERBILT/335/2008-2011  
PETERBILT/337/2008-2019  
PETERBILT/340/2008-2011  
PETERBILT/348/2008-2019  
PETERBILT/365/2008-2019  
PETERBILT/367/2008-2019  
PETERBILT/384/2008-2019  
PETERBILT/386/2008-2019  
PETERBILT/387/2008-2016  
PETERBILT/388/2008-2019  
PETERBILT/389/2008-2019  
PETERBILT/567/2008-2019  
PETERBILT/579/2008-2019  
PETERBILT/587/2008-2019

**Mfr's Report Date:** April 6, 2020

**NHTSA Campaign Number:** 20V-199

**Components:**

ELECTRONIC STABILITY CONTROL  
SERVICE BRAKES, AIR:ANTILOCK:ABS WARNING LIGHT

**Potential Number of Units Affected:** 455,458

**Problem Description:**

PACCAR Incorporated (PACCAR) is recalling certain 2008-2019 Peterbilt 330, 335, 337, 340, 348, 365, 367, 384, 386, 387, 388, 389, 567, 579 and 587 vehicles and 2008-2020 Kenworth T170, T270, T370, T660, T680, T800, T880, and W900 vehicles equipped with NAMUX Software. In the event that the Anti-lock Brake System (ABS) loses battery and/or ignition power to the controller, the dash warning light for the ABS may not illuminate to warn the driver of the loss of ABS. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 121, "Air Brake Systems," and 136, "Electronic Stability Control System on Heavy Vehicles."

**Consequence:**

If the driver unknowingly operates the vehicle without the ABS functioning, there would be an increased risk of a crash.

**Remedy:**

PACCAR will notify owners, and dealers will update the NAMUX software within the cab control module, free of charge. The recall is expected to begin June 15, 2020. Owners may contact Kenworth customer service at 1-425-828-5888 or Peterbilt customer service at 1-940-591-4220. PACCAR's number for this recall is 20pbc AND 20KWB.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please identify what PACCAR intends to do with the existing recall from 2018 for a similar issue. Close it and move all of the vehicles to this campaign? Revise the remedy and continue repairing the unremedied vehicles?

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at [michelle.rice@dot.gov](mailto:michelle.rice@dot.gov). We look forward to working with you.

Sincerely,



Joshua Neff  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement