



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

April 8, 2020

Mr. Jeffery Marsee
Chief Representative, Emission and Safety
Isuzu Technical Center of America, Inc.
46401 Commerce Center Drive
Plymouth, MI 48170-2473

NEF-150MR
20V-195

Subject: Improperly Routed Chassis Wire Harness

Dear Mr. Marsee:

This letter serves to acknowledge Isuzu Technical Center of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

CHEVROLET/6500XD/2018-2020
ISUZU/FTR/2018-2020

Mfr's Report Date: April 3, 2020

NHTSA Campaign Number: 20V-195

Components:

ELECTRICAL SYSTEM:WIRING

Potential Number of Units Affected: 2,399

Problem Description:

Isuzu Technical Center of America, Inc. (Isuzu) is recalling certain 2018-2020 FTR and Chevrolet 6500XD vehicles. The chassis wire harness outside the relay box may have been improperly routed, potentially allowing the harness to contact the suspension's leaf spring hanger bracket, allowing the harness to get chafed.

Consequence:

Depending on which wires get damaged, the vehicle can experience stalling and/or reduced functionality of the ABS, increasing the risk of a crash.

Remedy:

Isuzu will notify owners, and dealers will repair or replace the existing wire harness, as necessary, and install additional clamps to ensure the wire harness is secured away from the hanger bracket, free of charge. The recall is expected to begin May 15, 2020. Owners may contact Isuzu customer service at 1-866-441-9638. Isuzu's number for this recall is V2003.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Isuzu's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

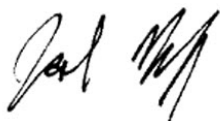
Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement