



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

April 8, 2020

Mr. Jeffery Marsee  
Chief Representative, Emission and Safety  
Isuzu Technical Center of America, Inc.  
46401 Commerce Center Drive  
Plymouth, MI 48170-2473

NEF-150MR  
20V-193

**Subject:** Rear Brake Line Clips Incorrectly Installed

Dear Mr. Marsee:

This letter serves to acknowledge Isuzu Technical Center of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

ISUZU/NPR/2019

**Mfr's Report Date:** April 3, 2020

**NHTSA Campaign Number:** 20V-193

**Components:**

SERVICE BRAKES

**Potential Number of Units Affected:** 157

**Problem Description:**

Isuzu Technical Center of America, Inc. (Isuzu) is recalling certain 2019 NPR GAS, 2019 NPRHD GAS and 2019 Chevrolet 4500 vehicles. The brake line clips for the rear driver side brake line may have been incorrectly installed, potentially allowing contact the brake line to contact a grounding bolt, potentially causing a loss of the rear driver side brakes.

**Consequence:**

If the rear driver side brake fails, the vehicle may experience reduced braking, increasing the risk of a crash.

**Remedy:**

Isuzu will notify owners, and dealers inspect and replace brake line assembly or reposition the brake line into the proper position, as necessary, free of charge. The recall is expected to begin May 15, 2020. Owners may contact Isuzu customer service at 1-866-441-9638. Isuzu's number for this recall is V2002.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Isuzu's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

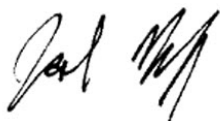
Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at [michelle.rice@dot.gov](mailto:michelle.rice@dot.gov). We look forward to working with you.

Sincerely,



Joshua Neff  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement