



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 31, 2020

Mr. Joshua Chard
Director, Corporate and Product Safety
Altec Industries Inc.
210 Inverness Center Drive
Birmingham, AL 35242

NEF-150MR
20V-174

Subject: Pole Guide may be Opened Unintentionally

Dear Mr. Chard:

This letter serves to acknowledge Altec Industries Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

ALTEC/DIGGER DERRICK/2019-2020

Mfr's Report Date: March 23, 2020

NHTSA Campaign Number: 20V-174

Components:

EQUIPMENT

Potential Number of Units Affected: 60

Problem Description:

Altec Industries Inc. (Altec) is recalling certain 2019-2020 DT65-E, D3000-E, and DH-E Digger Derricks Aerial devices. Operators could inadvertently open the pole guide while performing other tasks, possibly resulting in a loss of control of the load.

Consequence:

If the pole guide is opened while performing other operations, the pole may become unbalanced and cause loss of control of the load, increasing the risk of injury or death.

Remedy:

Altec will notify owners, and dealers will install a guard kit over the pole guide controls, free of charge. The recall is expected to begin May 12, 2020. Owners may contact Altec customer service at 1-877-462-5832. Altec's number for this recall is CSN 754.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement