



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 19, 2020

Ms. Marie Claude Gagnon
Prod. Cert.& Spec. Specialist
Corp. Micro Bird Inc.
3000 Girardin
Drummondville 001

NEF-150MR
20V-133

Subject: Emergency Door May Not Stay Open/FMVSS 217

Dear Ms. Gagnon:

This letter serves to acknowledge Corp. Micro Bird Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MICRO BIRD/G5/2004-2021
MICRO BIRD/MB II/2004-2021
MICRO BIRD/T-SERIES/2004-2021

Mfr's Report Date: March 6, 2020

NHTSA Campaign Number: 20V-133

Components:

STRUCTURE:BODY:DOOR/WINDOW:EMERGENCY EXIT

Potential Number of Units Affected: 17,693

Problem Description:

Corp. Micro Bird Inc. (Micro Bird) is recalling certain 2004-2021 T-Series, G5, and MBII school buses. The emergency door retaining device may fail to keep the door in an open position. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 217, "Bus Emergency Exits and Window Retention and Release."

Consequence:

If the emergency door won't stay open during an evacuation it can increase the risk of injury.

Remedy:

Micro Bird will notify owners, and dealers will install a kit to repair the emergency door retaining device, free of charge. The recall is expected to begin April 17, 2020. Owners may contact Micro Bird customer service at 1-819-477-2012. Micro Bird's number for this recall is 20-084-RUS.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Micro Bird's proposed owner notification letter and have approved it for distribution.

NHTSA is missing critical, required information for this safety recall. This information must be supplied through the NHTSA Recalls Portal within 5 working days of confirming its accuracy:

- Per the requirements of 573.6(c)(2)(iv), please provide the supplier name, contact information, address and country of origin (if known) for the emergency door retaining device, if applicable.
- If the defect or noncompliance involved in this recall involves a specific component or components, your report must include (1) The name of the component or components, (2) A description of the component or components, and (3) The part number of the component or components, if any. (49 USC 30119 (g)).
- Your company's program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of your company's notification of owners, purchasers and dealers, in accordance with § 573.13 of this part. Your company's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by § 573.13 that is not in a general reimbursement plan shall be submitted in your company's report to NHTSA under this section. If your company submits one or more general reimbursement plans, your company shall update each plan every two years, in accordance with § 573.13. Your company's remedy program and reimbursement plans will be available for inspection by the public at NHTSA headquarters (49 CFR 573.6 (c)(8)(i)). If the vehicles are new and would be covered under the manufacturer's warranty program, please state that in the remedy section of your filing.

Please be reminded of the following requirements:

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement