



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

March 11, 2020

Mr. Andy Jones  
Daimler Trucks North America LLC  
4747 N. Channel Ave.  
Portland, OR 97217

NEF-150MR  
20V-113

**Subject:** Warning Systems May Deactivate

Dear Mr. Jones:

This letter serves to acknowledge Daimler Trucks North America LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

THOMAS BUILT BUSES/SAF-T-LINER C2/2017-2020

**Mfr's Report Date:** February 26, 2020

**NHTSA Campaign Number:** 20V-113

**Components:**

EXTERIOR LIGHTING

OTHER:SCHOOL BUS STOP ARM ASSEMBLY

**Potential Number of Units Affected:** 24,771

**Problem Description:**

Daimler Trucks North America LLC (DTNA) is recalling certain 2017-2020 Thomas Built Buses Saf-T-Liner C2 school buses configured with a specific Switch Hub Module (part numbers 204803 and 216434) combined with a 500k Bulk Head Module and a certain 3-position momentary switch warning light package. The Switch Hub Module (SHM) that controls the exterior warning lights and stop sign may fail, resulting in deactivation of the red warning lights, stop sign and system indicator.

**Consequence:**

If the exterior warning lights and stop sign indicator stop working, other drivers may inadvertently proceed driving before the school bus loading/unloading of students is complete, increasing the risk of an injury.

**Remedy:**

DTNA will notify owners, and dealers will update the SHM, free of charge. The recall is expected to begin April 25, 2020. Owners may contact DTNA customer service at 1-800-547-0712. DTNA's number for this recall is FL-844.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

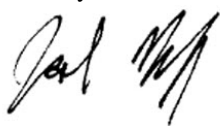
You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at [michelle.rice@dot.gov](mailto:michelle.rice@dot.gov). We look forward to working with you.

Sincerely,



Joshua Neff  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement