



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 9, 2020

Hung-Chi (Marvin) Chang
CHTC Bus Group
15780 El Prado Road
Chino, CA 91708

NEF-150MR
20V-102

Subject: Non-Compliant Lift Device/FMVSS 403 & 404

Dear Hung-Chi (Marvin) Chang:

This letter serves to acknowledge CHTC Bus Group's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

CHTC BUS/HT-35/2016-2018
CHTC BUS/HT-45/2016-2018

Mfr's Report Date: February 21, 2020

NHTSA Campaign Number: 20V-102

Components:

EQUIPMENT ADAPTIVE

Potential Number of Units Affected: 4

Problem Description:

CHTC Bus Group (CHTC) is recalling certain 2016-2018 HT-35 and HT-45 buses equipped with ADA wheel chair platform lifts. The lift devices have not completed the compliance certification process. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) numbers 403, "Platform Lift Devices" and 404, "Platform Lift Installations."

Consequence:

Lift devices that have not completed compliance certification cannot be assumed to be safe, increasing the risk of injury.

Remedy:

CHTC has removed the non-compliant wheelchair platform lifts, thereby remedying all of the affected vehicles. Owner letters will not be sent. The recall began February 19, 2020. Owners may contact CHTC customer service at 1-909-993-0858.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

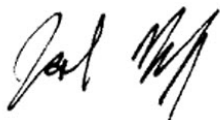
Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. If all buses have in fact been remedied, submit 1 quarterly recall completion rate report stating a 100% completion.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement