

U.S. Department of Transportation

National Highway Traffic Safety Administration

February 3, 2020

Ms. Jennifer Shute Sr Mgr Safety Recall Execution Chrysler (FCA US LLC) 800 Chrysler Drive CIMS 482-00-91 Auburn Hills, MI 48326 NEF-150SS

20V-042

1200 New Jersey Avenue SE Washington, DC 20590

**Subject:** Lower Control Arm May Separate from Axle

Dear Ms. Shute:

This letter serves to acknowledge Chrysler (FCA US LLC)'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

#### Makes/Models/Model Years:

JEEP/WRANGLER/2020

Mfr's Report Date: January 24, 2020

NHTSA Campaign Number: 20V-042

**Components:** 

SUSPENSION:FRONT:CONTROL ARM:LOWER ARM

**Potential Number of Units Affected:** 3.005

# **Problem Description:**

Chrysler (FCA US LLC) is recalling certain 2020 Jeep Wrangler vehicles. The left side lower control arm bracket and weld may not be correctly positioned.

# **Consequence:**

The improper weld may allow the lower control arm to separate from the axle which can increase the risk of a crash.

### Remedy:

Chrysler will notify owners, and dealers will inspect the front axles, replacing them as necessary, free of charge. The recall is expected to begin March 14, 2020. Owners may contact Chrysler customer service at 1-800-853-1403. Chrysler's number for this recall is W01.

#### Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Shiver who may be reached by phone at (202) 366-7401, or by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,

Joshua Neff

Chief, Recall Management Division Office of Defects Investigations

Enforcement

