U.S. Department of Transportation National Highway Traffic Safety Administration

February 19, 2020

Mr. Mark Cherveny Mgr Global Reg's/Compliance Goodyear Tire & Rubber Company 200 Innovation Way Akron, OH 44316

Subject: Tire Belt Separation

Dear Mr. Cherveny:

This letter serves to acknowledge Goodyear Tire & Rubber Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years: GOODYEAR/FORTERA HL/P255/65R18 109S

Mfr's Report Date: February 4, 2020

NHTSA Campaign Number: 20T-002

**Components:** TIRES:TREAD/BELT

Potential Number of Units Affected: 3,721

## **Problem Description:**

Goodyear Tire & Rubber Company (Goodyear) is recalling certain Fortera HL tires, size P255/65R18. Due to a manufacturing issue, the tire may experience a belt separation.

## **Consequence:**

A belt separation could lead to loss of vehicle control, increasing the risk of a crash.

## **Remedy:**

Goodyear will notify owners, and dealers will replace the tires, free of charge. The recall is expected to begin March 23, 2020. Owners may contact Goodyear customer service at 1-800-592-3267.

## Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

1200 New Jersey Avenue SE Washington, DC 20590

> NEF-150CL 20T-002

We have received Goodyear's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

NHTSA is missing critical, required information for this safety recall. This information must be supplied through the NHTSA Recalls Portal within 5 working days of confirming its accuracy:

- Your company's program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of your company's notification of owners, purchasers and dealers, in accordance with § 573.13 of this part. Your company's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by § 573.13 that is not in a general reimbursement plan shall be submitted in your company's report to NHTSA under this section. If your company submits one or more general reimbursement plans, your company shall update each plan every two years, in accordance with § 573.13. Your company's remedy program and reimbursement plans will be available for inspection by the public at NHTSA headquarters (49 CFR 573.6 (c)(8)(i)). If the vehicles are new and would be covered under the manufacturer's warranty program, please state that in the remedy section of your filing.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Choon Lee who may be reached by phone at 202 366 0388, or by email at choon.lee@dot.gov. We look forward to working with you.

Sincerely,

Joshua Neff Chief, Recall Management Division Office of Defects Investigations Enforcement

