

U.S. Department of Transportation

# National Highway Traffic Safety Administration

January 31, 2020

Ms. Mary O'Toole Alliance Tire Americas, Inc. 730 Eastern Avenue P.O. Box B Malden, MA 02148

Subject: Tires Improperly Vulcanized

Dear Ms. O'Toole:

This letter serves to acknowledge Alliance Tire Americas, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

1200 New Jersey Avenue SE Washington, DC 20590

NEF-150SS

20T-001

## Makes/Models/Model Years:

GALAXY/DH241-G 16H/11R24.5

Mfr's Report Date: January 24, 2020

NHTSA Campaign Number: 20T-001

**Components:** 

TIRES:TREAD/BELT

**Potential Number of Units Affected:** 1,178

## **Problem Description:**

Alliance Tire Americas, Inc. (Alliance Tire) is recalling certain Galaxy DH241-G 16H commercial truck tires in size 11R24.5 with DOT date codes 2519 through 4619. The tires may have been improperly vulcanized, allowing the tread to separate from the casing.

# **Consequence:**

The tread separation can reduce vehicle handling, increasing the risk of a crash.

### Remedy

Alliance Tire will notify owners, and dealers will replace the tires, free of charge. The recall is expected to begin February 4, 2020. Owners may contact Alliance Tire customer service at 1-844-921-2778.

### **Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



We have received Alliance's proposed owner notification letter and have approved it for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Shiver who may be reached by phone at (202) 366-7401, or by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,

Joshua Neff

Chief, Recall Management Division Office of Defects Investigations

Enforcement

