



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

December 17, 2020

Ms. Anne Frueh  
Associate General Counsel  
Tenneco Automotive  
500 N. Field Drive  
Lake Forest, IL 60045

NEF-150KL  
20E-091

**Subject:** Strut Pin May Fracture

Dear Ms. Frueh:

This letter serves to acknowledge Tenneco Automotive's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

PORSCHE/911 CARRERA/1999-2012  
PORSCHE/911 TURBO/2001-2013  
OHLINS/FRONT STRUT/9999

**Mfr's Report Date:** December 11, 2020

**NHTSA Campaign Number:** 20E-091

**Components:**

SUSPENSION:FRONT:MACPHERSON STRUT

**Potential Number of Units Affected:** 584

**Problem Description:**

Ohlins USA, Inc (Ohlins) is recalling certain Front Struts, part number POS 5N20. These struts were sold as part of Ohlins strut kits part number POZ MN02, intended for installation on 1999-2005 Porsche 911 Carrera 4 and 4S (generation 996), and 2001-2006 Porsche 911 Turbo / Turbo S (generation 996) and kit part number POZ MN05, intended for installation on 2005-2012 Porsche 911 Carrera 4 and 4S (generation 997), and 2006-2013 Porsche 911 Turbo / Turbo S (generation 997). The pin of the strut may experience excessive stress during maximum steering, possibly resulting breakage of the pin.

**Consequence:**

If the pin fails, it will cause separation of the strut from the vehicle, affecting vehicle control and increasing the risk of a crash.

**Remedy:**

Ohlins will notify owners, and dealers will request the return of all unsold kits containing the subject part from dealer/distributor inventory for a full refund. All owners who purchased one of the kits (POZ MN02 or POZ MN05) will receive replacement front struts (POS 5N20 or POS 5N21 - these parts are interchangeable), along with new top mount interface solutions, free of charge. The recall is expected to begin January 4, 2021. Owners may contact Ohlins customer service at 1-800-336-9029.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Ohlins proposed owner letter has been reviewed and approved for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kristin Lepper who may be reached by phone at 202-366-5227, or by email at [kristin.lepper@dot.gov](mailto:kristin.lepper@dot.gov). We look forward to working with you.

Sincerely,



Joshua Neff  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement