



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

October 21, 2020

Mr. Ric Marzolf  
VP of R&D  
TriMark Corporation  
500 Bailey Ave  
New Hampton, IA 50659

NEF-150KL  
20E-075

**Subject:** Door Latch Malfunction

Dear Mr. Marzolf:

This letter serves to acknowledge TriMark Corporation's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

TRIMARK/DOOR LATCH/9999

**Mfr's Report Date:** October 6, 2020

**NHTSA Campaign Number:** 20E-075

**Components:**

LATCHES/LOCKS/LINKAGES:DOORS:LATCH

**Potential Number of Units Affected:** 422

**Problem Description:**

TriMark Corporation (TriMark) is recalling certain 50-200 Door Latches, part numbers 24301/02 and 26756/57 used in certain emergency vehicles. The Trip Levers (part numbers 24303-02, 24306-02, 26750-02 and 26751-02) used in Rotary Latches (part numbers 24301-02, 24302-02, 26756-02 and 26757-02) and Cable Bracket (part number 36221-01) may fail, preventing the doors from being able to be opened.

**Consequence:**

If the trip lever fails, the door may not be able to be opened, potentially causing a lock-in or lock-out situation, increasing the risk of injury in the event of an emergency.

**Remedy:**

TriMark will work with the vehicle manufacturer that purchased the latches to replace them all, free of charge. Owners may contact TriMark customer service at 1-800-447-0343.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

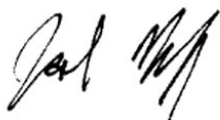


Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

Please identify if Trimark will be filing quarterly recall completion rate reports for this campaign.

Your contact for this recall will be Kristin Lepper who may be reached by phone at 202-366-5227, or by email at [kristin.lepper@dot.gov](mailto:kristin.lepper@dot.gov). We look forward to working with you.

Sincerely,



Joshua Neff  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement