

U.S. Department of Transportation

National Highway Traffic Safety Administration

April 1, 2020

Mr. John Kobylarz Automotive Safety Officer Jaguar Land Rover North America, LLC 100 Jaguar Land Rover Way Mahwah, NJ 07495

Subject: Improperly Manufactured Headliner/FMVSS 201

Dear Mr. Kobylarz:

This letter serves to acknowledge Jaguar Land Rover North America, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

#### Makes/Models/Model Years:

LAND ROVER/RANGE ROVER EVOQUE/2020 LAND ROVER/HEADLINER/9999

Mfr's Report Date: March 26, 2020

NHTSA Campaign Number: 20E-017

**Components:** STRUCTURE

**Potential Number of Units Affected:** 3

### **Problem Description:**

Jaguar Land Rover North America, LLC (Land Rover) is recalling certain 2020 Range Rover Evoque headliners, part number LR117807. The headliners may have been improperly manufactured without a metal plate, possibly reducing the headliner's head impact protection. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 201, "Occupant Protection in Interior Impact."

## **Consequence:**

An improperly manufactured headliner may increase the risk of injury in the event of a crash.

### Remedy:

Land Rover will notify vehicle owners, and dealers will replace the headliner, free of charge. Dealers will also notify any retailers that purchased the headliner and exchange them, free of charge. The recall is expected to begin May 14, 2020. Owners may contact Land Rover customer service at 1-800-637-6837. Land Rover's number for this recall is N454.

# **Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



1200 New Jersey Avenue SE Washington, DC 20590

NEF-150JK

20E-017

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov. We look forward to working with you.

Sincerely,

Joshua Neff

Chief, Recall Management Division Office of Defects Investigations

Enforcement

