



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 25, 2020

Mr. Mike Hietbrink
General Manager
Kiekert USA
46941 Liberty Drive
Wixom, MI 48393

NEF-150KL
20E-010

Subject: Doors may Unexpectedly Open

Dear Mr. Hietbrink:

This letter serves to acknowledge Kiekert USA's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

KIEKERT/C1A/9999

Mfr's Report Date: March 2, 2020

NHTSA Campaign Number: 20E-010

Components:

LATCHES/LOCKS/LINKAGES:DOORS:LATCH

Potential Number of Units Affected: 5,641,577

Problem Description:

Ford and Volvo are recalling cars built with certain Kiekert USA (Kiekert) C1A door latches. A component within the door latches may break as a result of excessive temperatures within the door, making the doors difficult to latch and/or leading the driver or a passenger to believe a door is securely closed when, in fact, it is not.

Consequence:

A door that is not securely latched could open while the vehicle is in motion, increasing the risk of injury or the risk of a crash.

Remedy:

Ford and Volvo have recalls to notify their owners, and their dealers will replace all four door latches, free of charge. Owners may contact Ford customer service at 1-866-436-7332 or Volvo customer service at 1-800-458-1552.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

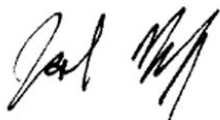
Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

We understand that Kiekert will not be filing quarterly recall completion rate reports for this campaign.

Your contact for this recall will be Kristin Lepper who may be reached by phone at 202-366-5227, or by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Josh Neff".

Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement