



Triumph Motorcycles America Ltd.  
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## ! IMPORTANT SAFETY RECALL !

### REPLACEMENT OF FRONT FAIRING CONDUITS

Safety Recall: SRAN566  
NHTSA Recall: 19E029

This notice applies to your motorcycle:

Model: (2016 - 2020) Thruxton 1200 and Thruxton 1200R  
(2016 - 2018) Thruxton 1200 Dual Seat and Thruxton 1200R Dual Seat

VIN: [VIN]

Dear [NAME]:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Triumph Motorcycles Ltd. has decided that a defect which relates to motor vehicle safety exists in certain optional/aftermarket Café Racer front fairings intended for installation on 2016-2020 model year Triumph Thruxton 1200, Thruxton 1200R and 2016-2018 model year Thruxton 1200 Dual Seat, Thruxton 1200R Dual Seat models. Accordingly, Triumph Motorcycles America Ltd. is conducting a safety recall to address the condition.

Because our records indicate that you own one of these motorcycle models, with the VIN shown above, we are notifying you of this recall in the event that you may own one of the affected aftermarket Café Racer front fairings. If you purchased, or if your motorcycle is fitted with, any of the fairing part numbers listed below, please review this Recall Notice carefully for further instructions:

Part Number	Description
A9708301- DG/HN/NK/PG	COCKPIT FAIRING
A9708412- CW/HN/MP/NW/PS	COCKPIT FAIRING
A9938255- HN/NK/PG	ACCPACK TRACKRACER EU, INSPAK INSPIRATION PACKS
A9938257- CW/HN/MP/NW/PS	ACCPACK TRACKRACER EU, INSPAK INSPIRATION PACKS
A9938265- HN/NK/PG	ACC PACK TRACK RCR, INSPAK INSPIRATION PACKS
A9938267- CW/MP/PS	ACC PACK TRACK RCR, INSPAK INSPIRATION PACKS
A9938323- HN/PG	TRACK RACER US
A9938325- CW/MP/PS	TRACK RACER PK

**The reason for this recall notice:** The two wire conduits in these aftermarket fairing kits have insufficient clearance and may cause damage to the wiring. Damaged wiring may lead to an engine stall or loss of the headlight or turn signals, increasing the risk of a crash.

**What Triumph & your dealer will do:** Triumph Motorcycles America Ltd. has authorized your dealer to replace the original conduits free of charge (parts and labour) to you. This repair should take less than 60 minutes. However, depending upon the dealer's work schedule, it may be necessary to make your motorcycle available for a longer period of time.

**What you must do to ensure your safety:** Please make an appointment with your authorized Triumph motorcycles dealer to have this important remedy performed on your motorcycle as soon as possible.

**Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.**

**If you need help:**

Please contact your authorized Triumph dealer should you have any questions or encounter any difficulty regarding this recall. In the event your dealer is unable to remedy your motorcycle, please contact Triumph Motorcycles America at 1-678-854-2010.

If an authorized Triumph dealer or Triumph Motorcycle America Ltd, fails or is unable to perform this remedy without charge within a reasonable amount of time, you may contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

If you have previously paid for this repair to be performed prior to receiving this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information, please contact Triumph at 1-678-854-2010.

If you no longer own the motorcycle listed above or the affected Café Fairing, please contact Triumph at 1-678-854-2010 and provide any information you can furnish that will assist us in locating the new owner.

We apologise for any inconvenience this may cause you. However, we have taken this course of action in the best interest of your safety and your continued satisfaction with your Triumph motorcycle. We appreciate your attention and cooperation in this important matter.

Sincerely

**Triumph Motorcycles America Ltd.**