

This notice applies to your vehicle,

2015 RAM 3500 ProMaster
VIN: XXXXXXXXXXXXXXX

VB2/NHTSA 19V-818



YOUR SCHEDULING OPTIONS

1. Visit recalls.mopar.com to sign up for email or SMS notifications for when remedy parts become available. You will be asked to provide your Vehicle Identification Number (VIN), provided above
2. Scan below using your smartphone or tablet to sign up to be notified when remedy parts become available
3. Wait for FCA US to contact you again, by mail, with a follow-up recall notice when remedy parts are available
4. Call the FCA Recall Assistance Center at 1-800-853-1403. An agent can sign you up to be notified when remedy parts become available, or answer any other questions you may have



DEALERSHIP INSTRUCTIONS

Please reference Safety Recall VB2.

0055737/#94618/VB2-1ST

IMPORTANT SAFETY RECALL

Engine Cooling Fan

Dear 00DNS-Forest River In:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

FCA US has decided that a defect, which relates to motor vehicle safety, exists in certain 2015 RAM 3500 ProMaster vehicles with a 3.0L diesel engine or 3.6L gasoline engine and equipped with Air Conditioning (A/C).

WHY DOES MY VEHICLE NEED REPAIRS?

The engine cooling fan on your vehicle ^[1] may be susceptible to seizure and a cooling fan circuit protection design that may not be sufficient to protect the fan from overheating during a cooling fan seize condition in high speed mode. A cooling fan stall / seizure event could lead to electrical overloading of the fan motor potentially resulting in the thermal degradation of the brush housing, which may lead to a vehicle fire. **In some circumstances, the Check Engine and/or the Engine Temperature Malfunction Indicator Lights may illuminate. A vehicle fire may increase the risk of injury to occupants and persons outside of the vehicle, as well as property damage.**

HOW DO I RESOLVE THIS IMPORTANT SAFETY ISSUE?

The remedy for this condition is not currently available. We are making every effort to finalize the remedy as quickly as possible, and will service your vehicle free of charge (parts and labor).

FCA US will contact you again, by mail, with a follow-up recall notice when the remedy is available. Once you receive your follow-up notice, simply contact your Chrysler, Jeep®, Dodge or RAM dealer right away to schedule a service appointment ^[2]. Additional options for your next steps are included on the left side of this notification. We appreciate your patience.

WHAT IF I ALREADY PAID TO HAVE THIS REPAIR COMPLETED?

If you have already experienced this specific condition and have paid to have it repaired, you may visit www.fcarecallreimbursement.com to submit your reimbursement request online ^[3]. Once we receive and verify the required documents, reimbursement will be sent to you within 60 days. If you have had previous repairs performed and/or already received reimbursement, you may still need to have the recall repair performed.

We apologize for any inconvenience, but are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Assistance/Field Operations
FCA US LLC