

**DEFECT INFORMATION REPORT**

*REVIEWED BY:  
JOHN TURLEY  
OCT-31-2019  
John Turley*

573.6(c)(1)

**Name of manufacturer:** Honda Manufacturing of Alabama, LLC

**Manufacturer's agent:** John Turley  
American Honda Motor Co., Inc.  
1919 Torrance Blvd.  
Torrance, CA 90501-2746

573.6(c)(2)

**Identification of potentially affected vehicles:**

<u>Make/Model</u>	<u>Model Year</u>	<u>Dates of Manufacture</u>	<u>Number of Vehicles</u>
Honda Passport	2019	10/07/2019	1
Honda Pilot	2019	05/29/2019 - 06/10/2019	4
Honda Pilot	2020	07/30/2019 - 09/30/2019	5

**Description of the basis for the determination of the recall population:**

The recall population was determined based on manufacturing records. The manufacturing range reflects all vehicles that potentially could experience the problem.

**Description of how the vehicles being recalled differ from similar vehicles not included in the recall:**

Manufacturing records identified certain production periods during which improper welding processes may have occurred. There is 100% traceability between the production periods when improper welding processes may have occurred and the VIN, such that similar vehicles not included in the recall were not affected by the improper welding processes.

573.6(c)(3)

**Total number of potentially affected vehicles:** 10

573.6(c)(4)

**Percentage of affected vehicles that contain the defect:** 60%

573.6(c)(5)

**Defect description:**

The front frame left-side and right-side upper members on affected vehicles may not have been completely welded to the unibody. Incomplete body welding may adversely affect occupant crash protection, increasing the risk of injury. Affected vehicles may not comply with the requirements of FMVSS 208 Occupant crash protection and/or FMVSS 219 Windshield zone intrusion.

573.6(c)(6)

**Chronology:**

October 14, 2019

A vehicle on the production line was identified as missing welds on the front frame left-side and right-side upper members. Honda immediately launched an investigation.

October 15-17, 2019

The investigation suspected that the missing welds were related to trial testing of a reconfigured production line. Similar vehicles at the manufacturing plant were inspected and an additional two units were identified as missing welds.

October 18-19, 2019

As a confirmatory check, all similar vehicles at the manufacturing plant were inspected for missing welds. No other vehicles were identified.

October 20, 2019

Honda confirmed that certain welding stations on the production line contained inappropriate legacy programming. Honda determined that at the conclusion of the most recent round of trial testing, the restart of mass production created a unique circumstance that triggered the execution of the inappropriate legacy programming. The programming deliberately skipped some welds on the first vehicle on the restarted production line. Because there were prior rounds of trial testing, Honda believes it possible that the first vehicle produced after those rounds of testing were completed could be similarly affected.

October 30, 2019

Honda determined that a defect related to motor vehicle safety existed and decided to conduct a safety recall.

As of October 30, 2019, Honda has not received any warranty claims or field reports, nor any reports of injuries related to this issue.

573.6(c)(8)

**Program for remedying the defect:**

Registered owners of all affected vehicles will be contacted by mail (and other contact methods if available) and asked to take their vehicle to a Honda automobile dealer. If the vehicle is identified as missing some welds, the dealer will offer to repurchase the vehicle or provide a similar replacement vehicle.

Because the new vehicle limited warranty on all affected vehicles would have provided a free repair for the problem addressed by this recall, without any payment by the owner, reimbursement for pre-notification repairs will not be offered.

**The estimated date to start notification to dealers:** November 1, 2019  
**The estimated date to start notifications to owners:** December 13, 2019

573.6(c)(10)

**Representative copies of all notices, bulletins and other communications:**

A copy of the dealer service bulletin, the final customer notification letter and other dealer communication will be submitted to your office as soon as possible.

A draft of the owner notification letter will be submitted to your office as soon as possible.

573.6(c)(11)

**Manufacturer's campaign number:** X6J