

TIMING: Release on Thursday, April 2<sup>nd</sup>, at 2 PM

SUBJECT: IMPORTANT Information Regarding Your Indian Motorcycle

BODY:

Dear Indian Motorcycle Customer,

Our records indicate that you are the owner of a motorcycle affected by Safety Recall I-20-03 announced on April 2nd, 2020. The Safety Recall specifically affects the gear position switch on 2014-2019 Indian Motorcycle (111 c.i.) models.

Visit our On Road Safety Recall page for more information, and to verify if your Indian Motorcycle is impacted by this recall. Your local Indian Motorcycle dealer can be found on our Dealer Locator page. Contact your dealer to schedule a service appointment or complete a transfer of ownership if you no longer own the vehicle.

Due to many state and federal guidelines implemented due to COVID-19, some dealers have made changes to hours of operation or may even be closed. Please use this link <https://www.polaris.com/en-us/polaris-coronavirus-response/> to help answer questions regarding these concerns. Polaris will continue to focus on the health and safety for our customers, dealer personnel, and all Polaris employees. We will continue to respond as the situation evolves. Continue to monitor this page for the latest updates.

While your dealer is in the best position to answer your questions, you can also call our Customer Service Department at 1 (877) 204-3697 to speak with a representative.

Sincerely,

*The Customer Service Team*