



Memorandum

To: All TBB Dealers
From: Michael Stotler
Date: 3/17/2020
Re: FL832 Knee impact recall update

FL832 Knee impact recall update

We are close to releasing this recall on DTNA Connect and ahead of the release; we are beginning to ship parts at no charge to dealerships. We will ship 20% of the parts need to each dealership at this week and will follow that up with another shipment of 20% at the end of the month. When a dealership requires more parts, the parts can be ordered by emailing the quantity to tbbseatrecall@daimler.com

There is also a notice inside the shipment informing dealers of the process see below:

Important Notice For Recall FL832

**We are shipping parts to the dealerships ahead
of the recall release.**

You will receive 40% of the parts needed in your AOR; we are shipping in 20% increments
After you have received this amount, you can reorder by emailing
tbbseatrecall@daimler.com
The recall is scheduled to go live very soon for claiming.

Grouping	Seats / Bus	SRT / Bus
1	1 to 5	0.5
2	6 to 10	0.8
3	11 to 15	1.4
4	16 to 20	1.8
5	21 to 25	2.2
6	26 plus	2.5

* do not need to do the last row at wall