

Recall Update January 2020

Please see the below update regarding the latest status and actions being completed for the various recalls:

Recall 19V-692: K48/K61 (K 1600 B, GT, GTL): Service bulletin 23-01-19 “Recall 19V-692” was published in TIS 2.0 December with full instruction on the repair. In addition, BMW produced a video tutorial which is now available in TSMI under course code “MR19V-692”. The video is meant to be used in conjunction with the repair instructions. BMW requires all technician performing the recall repair to review the video. TMSI will track each technician through training credits. The video is also available in TIS 2.0 for reference.

A limited amount of parts will be available CW3. As parts stock will be limited for the first few months, we will be allocating parts for urgent requests only. Urgent requests are defined as a customer bike down, an escalated consumer complaint or a sold unit that is waiting delivery. All request must be made through an IDS ticket with a valid VIN number.

Please note that due to the number of parts required to complete the repair, RDCs will be boxing all required components into one KIT. Dealers will receive one box under one part number per VIN. The special tools required will be auto-shipped as well except for “0490482 Extractor” which should be purchased from your local supplier. All dealers should receive all tools by CW4.

Once enough inventory is available, parts will be released on a fair share basis for in-stock units.

If you have any questions or concerns about the availability or distribution plan for these recall parts, please contact your Area Manager.

Aftersales, Motorrad Dealer Direct, Recalls

Jan 13, 2020