

TOPIC	TYPE	RECALL CODE	QUESTION	ANSWER
Compliance Recall		01D7	What vehicles are included in Compliance Recall 01D7?	Certain 2017 model year Volkswagen Passat vehicles.
			What is the concern for Compliance Recall 01D7?	<p>Volkswagen has discovered that documentation about possible modification(s) made to the recalled internal use vehicles during their internal use period may be incomplete or could not be verified. The recalled vehicles differ from non-recalled vehicles in that they may contain non-standard components and/or the actual build status of the recalled population was not properly documented by Volkswagen. Volkswagen is not aware of any accidents or injuries as a result of this issue.</p> <p>Due to the potential inclusion of non-standard components, missing documentation of the actual build status and unknown potential for modifications made during internal use, Volkswagen cannot specifically identify a safety risk.</p>
			What is the repair for Compliance Recall 01D7?	<p>Vehicles affected by this recall cannot be repaired.</p> <p>Because of this, Volkswagen has offered only a repurchase (buy back) program for this recall. Volkswagen will work directly with you to complete the vehicle repurchase (buy back) process as quickly as possible, FREE of charge.</p> <p>Please contact Volkswagen Customer CARE at 800-893-5298 or reach out to us at <a href="http://www.vw.com/contact">www.vw.com/contact</a> as soon as possible.</p>

			<p>When will the repair for Compliance Recall 01D7 be available?</p>	<p>Volkswagen will notify all affected owners via first-class mail to let them know when they can begin the repurchase (buy back) process for their vehicle.</p> <p>Volkswagen will work directly with you to complete the vehicle repurchase (buy back) process as quickly as possible, FREE of charge.</p> <p>Please contact Volkswagen Customer CARE at 800-893-5298 or reach out to us at <a href="http://www.vw.com/contact">www.vw.com/contact</a> as soon as possible.</p>
			<p>How will I know when I can begin the repurchase process for my vehicle for Compliance Recall 01D7?</p>	<p>Volkswagen will send you a letter via first-class mail notifying you that the repurchase process can begin for your vehicle. Until then, if you have any questions or vehicle concerns, please <a href="#">click here</a> to find a Volkswagen dealer or <a href="#">click here</a> to Contact Us.</p>