

TOPIC	TYPE	RECALL CODE	QUESTION	ANSWER
Compliance Recall		01D8	What vehicles are included in Compliance Recall 01D8?	Certain 2007-2019 MY Volkswagen vehicles.
			What is the concern for Compliance Recall 01D8?	<p>Volkswagen has discovered that the recalled vehicles were pre-series vehicles that were sold without confirmation that they were built to Volkswagen's series production standards and applicable regulatory requirements, and that documentation about their build status may be incomplete or could not be verified. The recalled vehicles differ from non-recalled vehicles in that they may contain non-standard components and/or the actual build status of the recalled population was not properly documented by Volkswagen. Volkswagen is not aware of any accidents or injuries as a result of this issue.</p> <p>Due to the potential inclusion of non-standard components, missing documentation of the actual build status and unknown potential for modifications made during internal use, Volkswagen cannot specifically identify a safety risk.</p>
			What is the repair for Compliance Recall 01D8?	<p>Vehicles affected by this recall cannot be repaired.</p> <p>Because of this, Volkswagen has offered only a repurchase (buy back) program for this recall. Volkswagen will work directly with you to complete the vehicle repurchase (buy back) process as quickly as possible, FREE of charge.</p> <p>Please contact Volkswagen Customer CARE at 800-893-5298 or reach out to us at www.vw.com/contact as soon as possible.</p>

			<p>When will the repair for Compliance Recall 01D8 be available?</p>	<p>Volkswagen will notify all affected owners via first-class mail to let them know when they can begin the repurchase (buy back) process for their vehicle.</p> <p>Volkswagen will work directly with you to complete the vehicle repurchase (buy back) process as quickly as possible, FREE of charge.</p> <p>Please contact Volkswagen Customer CARE at 800-893-5298 or reach out to us at www.vw.com/contact as soon as possible.</p>
			<p>How will I know when I can begin the repurchase process for my vehicle for Compliance Recall 01D8?</p>	<p>Volkswagen will send you a letter via first-class mail notifying you that the repurchase process can begin for your vehicle. Until then, if you have any questions or vehicle concerns, please click here to find a Volkswagen dealer or click here to Contact Us.</p>