



4-Star Trailers, Inc.

10000 N.W. 10th St. • Oklahoma City, OK 73127

March 14, 2019

4 Star



Dear Sir or Madam:

Dexter Axle has decided that a potential safety defect exists in certain axles, provided by Dexter, that are used on trailers manufactured or distributed by your company. Accordingly, a recall to address this issue is being initiated effective March 8, 2019.

The defect involves an insufficient amount of grease applied to bearing on some axles manufactured at a specific Dexter Axle plant between November 7, 2018 and February 26, 2019. This may result in overheating and premature bearing failure.

Affected trailer manufacturers and distributors will be notified by mail regarding this recall and will be instructed to verify the affected units and instructed to perform a wheel-end service to inspect for insufficient grease. Parts will be replaced in accordance with a detailed set of inspection and repair instructions. All replacement parts will be provided by Dexter Axle. There is no cost to owners for this recall.

The trailer manufacturers, as the original installers some of these axles, will provide, through their recall notices, specific instructions for the replacement of brake drums in the affected units. Dexter is providing mobile teams that are being dispatched to customer (trailer manufacturers, dealers, and end users) locations to remedy all axles included in this recall.

Please be reminded that it is violation of Federal law for you to sell or lease the trailers covered by this notification until this recall has been performed. Substantial civil penalties apply to violations of this law.

Specific purchase or number that are affected by the recall are included on the second page of this letter.

Your assistance with this recall is appreciated. Should you have any questions or concerns, please contact our Corporate Quality Department directly at 574-295-7888, or acustovic@dexteraxle.com.

Sincerely,

Timothy A. Meckstroth
Vice President of Engineering

TAM/ts

IMPORTANT SAFETY RECALL



Dexter Axle
P.O. Box 250
Elkhart, IN 46515

March 14, 2019

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| Cust | Axle S/N | Qty. Order | Item # | Due Date | PO# |
|--------|-----------|---------------|--------|------------|-----------|
| 4 Star | 123266108 | 2 <i>done</i> | #13G | 02/15/2019 | 720566-00 |
| 4 Star | 123253389 | 4 | #13G | 11/26/2018 | 719493-00 |
| 4 Star | 123251931 | 2 | #13G | 11/14/2018 | 719365-00 |
| 4 Star | 123264293 | 2 <i>done</i> | #13G | 02/08/2019 | 720391-00 |

back to dealer and repair

38152

37906-37888

37898

Outside, sent

****Please note: Items listed above in red have been completed at the time of this mailing. ****

