

Subject: Ford Motor Company (Ford) Recall No. **19C07** – Certain 2018-2020 model year
Multiple Vehicle Lines – Manual Seat Recliner Assembly

Chronology

July – August 2019

On July 23, 2019, a concern related to improperly assembled manual seatback recliners was brought to Ford's Critical Concern Review Group (CCRG) for review. A supplier had notified Ford of one 2020 MY Explorer rear seat recliner that exhibited excessive movement. Inspection of the seat found that the recliner cam was off center due to a missing third pawl. Three warranty reports potentially exhibiting this condition were identified. Further investigation found a setup issue on a specific production line at the recliner mechanism supplier. Potentially affected seats included front row seats with manual recliners on numerous models, as well as second row outboard seats with manual recliners on the 2020 MY Explorer/Aviator. A work plan to assess the effect of a recliner mechanism with a missing third pawl for the various vehicles/seat configurations was developed.

Initial CAE assessments indicated potential concerns with some vehicle and seat configurations. A physical test plan was developed.

The results of the front seat testing, combined with further review of CAE analysis, suggested that an improperly assembled front seatback recliner may not meet the requirements of FMVSS 202a (Head Restraints) and FMVSS 207 (Seating Systems).

Test results also suggested that an improperly assembled rear seat inboard recliner on the 2020MY Explorer/Aviator may not meet the requirements of FMVSS 202a.

On **August 21, 2019**, Ford's Field Review Committee reviewed the concern and approved a field action.

Ford is not aware of any reports of accident or injury related to this condition.

Tier 1 – Seat Supplier - Company/Contact Information

Company Name: Adient
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Company Contact Information

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Tier 1 – Seat Supplier - Company/Contact Information

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Company Contact Information

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Tier 1 – Seat Supplier - Company/Contact Information

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Company Contact Information

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