

TOPIC	TYPE	RECALL CODE	QUESTION	ANSWER
Compliance Recall		37M2	What vehicles are included in Safety Recall 37M2?	Certain 2012-2019 Model Year Volkswagen Golf, Jetta, Beetle vehicles.
			What is the safety concern for Safety Recall 37M2?	<p>Over time, a build-up of silicate on the shift lever micro switch contacts can result in an isolation-like layer that may be interpreted as an open micro switch. This open switch normally indicates that the shift lever is in "P" park position. If the build-up happens, it may be possible to remove the key from the ignition switch without the shift lever being in the "P" park position because the system isn't able to recognize that the vehicle is not in "P" park. This makes the vehicle noncompliant with FMVSS 114; Theft protection and rollaway prevention.</p> <p>If the ignition key is removed without the shift lever being in "P" Park position, there is a risk that the vehicle may roll away, resulting in a crash that could injure people and damage property.</p>
			What is the repair for Safety Recall 37M2?	To correct this defect, dealers will install an additional switch and circuit board. The recall repair is FREE.
			When will the repair for Safety Recall 37M2 be available?	Volkswagen will send a letter as soon as the recall work can be completed on your vehicle. The recall repair(s) will be performed for you for FREE.
			Are there any precautions I should take because my vehicle is part of Safety Recall 37M2?	<p>Yes. If this condition is present in the vehicle, an audible warning sound and failure message may appear in instrument cluster while the vehicle is in motion, due to the micro switch failure (a non-existent "P" Park shift lever position is incorrectly detected). If this happens, owners are advised to contact an authorized Volkswagen dealer immediately and make arrangements to have the vehicle inspected.</p> <p>Owners are advised to always set the parking brake and follow the</p>

				parking instructions as described in the vehicle owner's manual before removing the ignition key.
			How will I know when I can get my vehicle fixed under Safety Recall 37M2?	Volkswagen will send you a letter via first-class mail when the recall repair is available for your vehicle. Until then, if you have any questions or vehicle concerns, please <a href="#">click here</a> to find a Volkswagen dealer or click here to Contact Us.