



VOLKSWAGEN DEALER COMMUNICATION – USA ONLY

Projected Timing for Repair Available - Upcoming Safety Recalls 69Z5 & 37M2

This notice is for:

- | | | |
|--------------------|----------------------|--------------------------|
| ✓ Dealer Principal | ✓ Service Manager | ✓ Warranty Administrator |
| ✓ General Manager | ✓ Parts Manager | ✓ Technicians |
| ✓ Sales Managers | ✓ Service Consultant | |

Date: September 11, 2019

Safety Recall 69Z5
Airbag Control Unit

Model Year(s)	Vehicle	Total Vehicle Count
2015-2016	TIGUAN	25,239
2015-2016	CCF	2,583

- Current status: REPAIR NOT YET AVAILABLE
- Projected timing for repair available: October 2019
- Check daily campaign open inventory report or OMD for affected vehicles in inventory; these are currently on stop-sale hold until the recall repair becomes available.
- Interim owner notification (Repair Not Yet Available) will be mailed September 13, 2019

Safety Recall 37M2
Micro Switch

Model Year(s)	Vehicle	Total Vehicle Count
2015-2017	GTI A7	17,473
2017	GOLF SPORTWAGEN	10,149
2015-2019	GOLF A7	7,381
2018-2019	GTI GP	3,805
2017-2019	BEETLE CONVERTIBLE GP	9,521
2018-2019	GOLF SPORTWAGEN GP	4,369
2011-2014	JETTA A6	405,891
2017-2019	BEETLE GP	11,943
2015-2018	JETTA GP	135,485
2012-2016	BEETLE	53,784
2012-2016	BEETLE CONVERTIBLE	19,226

- Current status: REPAIR NOT YET AVAILABLE
- Projected timing for repair available: December 2019
- Check daily campaign open inventory report or OMD for affected vehicles in inventory; these are currently on stop-sale hold until the recall repair becomes available.
- Interim owner notification (Repair Not Yet Available) will be mailed October 18, 2019

-END OF MESSAGE-

IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

Projected dates/timing are subject to change. Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Volkswagen Public Relations.